

3. SERVICES AND FACILITIES

The following services are available in the Campus.

3.1. STUDENT COUNSELING SERVICE

At Faculty Level - Student Counselors

This may be the first time you are away from home. It's natural to be worried when you are in an unfamiliar environment facing new experiences. **You are not alone.** It will help and provide relief to talk about your worries and anxieties.

The Faculty of Siddha Medicine have Student counsellors. The Faculty annually appoints student counselors for the Faculty to provide counseling and advice to students. Counselors will help you to resolve any concerns you may have adjusting to university life (emotional issues, being away from home, etc.). Your counselor will work with you to help you resolve your issues and offer suggestions for the best course of action. They will pay attention to you, feel your pain, support you, and help you try to solve your situation. Students are encouraged to meet the student counselor to discuss their problems.

Please call / text/ email and make appointment to meet any one of the student counselors if you are faced with any problem.

Academic advisor

Academic advisor give service to needed students with the concerning their academic plans and progress, academic schedule, academic activities and career goals, to assist the student in making decisions concerning personal educational goals leading to graduation.

Senior Student Counselor

The Campus maintains a student counseling service to assist students who require guidance pertaining to academic or personal matters. The student services are offered by senior member of the academic staff. Many students utilize this service, which is totally confidential.

Academic mentoring

Students will receive academic mentoring throughout their undergraduate careers to help them reach their full potential. In addition to assisting students with whatever challenges they encounter; they also serve as mentors who help students achieve their academic objectives.

One academic staff member will be assigned to a batch of students to serve as their academic mentor during their undergraduate studies. Academic mentoring gives students the chance to speak with an academic staff member privately and individually about certain academic concerns. They might address other problems affecting academic success or recommend ways to boost academic performance. This is an opportunity to talk about academic performance as well as any other issues you may be having. Academic advisors will also point students in the right directions for further resources. It's crucial that the student and mentor connect at least once per semester.

3.2. LIBRARY FACILITIES



The main library is the central information center of Trincomalee Campus which offers range of reading materials resources & services to support students' academic activities of the Faculty of Siddha Medicine. The Library offers the service books for lending and reading. The journals, encyclopedias, newspapers, e-Journals, and in-house photocopy services at reasonable rate are available for students and staff.

Library hours

- Scheduled Reference Section – 9.00 am to 03.45 pm (Monday – Friday)
- Periodical Section – 8.30 am to 4.00 pm (Monday – Friday)
- Permanent Reference Section - 8.30 am to 6.00 pm (Monday – Friday) and 8.30 am to 4.30 pm (Saturday)
- Lending Section - 8.30 am to 3.30 pm (Monday – Friday)

3.3. CENTER FOR INFORMATION TECHNOLOGY



A full-fledged Center for Information and Communication Technology is functioning at the Campus. Students can access general IT facilities at the IT laboratory which provides students with opportunities for computer assisted learning. BSMS curriculum offers a course on information Technology during the 2nd profession to familiarize students with information technology.

3.4. HEALTH CENTRE



Health centre has been functioning since 2008. The health Centre, headed by the University Medical Officer, provides preventive and curative health care to the University community including non-resident students and employees. Campus Medical Centre opens weekdays except public holidays.

In addition, the students seek medical care at the Teaching Hospital of Siddha Medicine, Konesapuri which is near to the Trincomalee Campus.